

## ***Jambo! The entire staff of Safari West welcomes you!***



### ***Safari West is a luxury tent camp...***

Staying here is a little different than staying in a normal hotel. We expect questions when you arrive and our staff is here for you! Please make sure we have a chance to meet you and answer any questions you may have. If you are unable to locate a staff member to assist you, please use the radios located at the Front Office reception area and in the Savannah Cafe. Available staff members will answer.

### ***Getting a Good Night's Sleep***

Be sure to check in your tent for your guide a good night's sleep at Safari West. *We want you to be comfortable!*

### ***Leave a Light On!***

Remember to leave your porch light on when going out for the evening and take your flashlight with you. More flashlights are available in our Front Office if needed. We ask that you bring your flashlight to the trading post when you check out. *Missing flashlights will incur a \$20 replacement fee.*

### ***Check-out time is 11:00 A.M.***

You may settle your balance at the Trading Post and request help with your luggage through our Front Office. More detailed information on check-out procedures can be found in your tent-cabin.

### ***Hiking***

All guests wishing to access our trails must be escorted. Morning hikes with Safari West staff are frequently available. Please inquire at the front desk for times and information if you are interested.

### ***Safari Tours***

Available by reservation only, our safari tours depart from the Savannah Cafe patio area during the summer at 9 AM, 1 PM, and 4 PM, and during the winter at 10 AM and 2 PM. The tours are 2.5 to 3 hours long. Please meet for your tour at least 15 minutes prior to the scheduled departure.

### ***Savannah Cafe & Delilah's Deli***

Complimentary continental breakfast is served inside the Savannah Cafe from 7 AM to 10 AM. Lunch and dinner are by reservation only. Lunch served at 12 noon, the dinner hour begins with appetizers at 6:30 PM with the main meal at 7:00 PM. Seating is available both inside and out. Wine and beer available for purchase at the bar or in the deli. All alcohol may be charged to your tent. Ice water, coffee, and hot chocolate are complimentary and available at all times. For those who do not wish to make a reservation, our deli offers sandwiches, snacks, beverages, and more. Delilah's Deli is open Friday—Sunday with Monday—Thursday hours dependent upon tour reservations.

### ***Trading Post***

Come on in and look around for your special treasures! Open 8 AM to 7 PM daily.

### ***Phones and Internet Access***

Cell phones do not work at Safari West due to our location. Phones are available for guest use in the Front Office or at our courtesy phone in the Savannah Cafe. Long distance calls may be made using a calling card or by calling collect. Please limit calls to five minutes or less. Wireless internet is

available for guest use with personal laptop in the Savannah Cafe. If you have a middle of the night emergency, do not hesitate to knock on the door of the Lang's home for help. Their house is located next to the Savannah Cafe and they do not mind being awakened in the event of emergency.

### ***Wild Safari West Manners***

Remember, even the most adventuresome travelers know the importance of following common-sense safety rules! Look for the official explanation of "Wild Safari West Manners" in your tent.

### ***Smoking Policy***

Smoking is permitted in designated areas only. For the safety of all guests, there is **ABSOLUTELY NO SMOKING** allowed in or around the tent cabins, including porches and walkways. *A \$300 penalty fee will be assessed for smoking in a tent or for damages incurred as a result of smoking outside of designated areas.*

### ***Lost Items***

Safari West maintains a lost and found location in the front office. Please check with our staff if you misplace something. However, we are not responsible for any lost or misplaced personal items.

***It is our goal, and our honor,  
to give you  
a truly memorable  
African Style Adventure  
on the Sonoma Serengeti!***

***Safari West*** the spirit of Africa in the heart of Wine Country

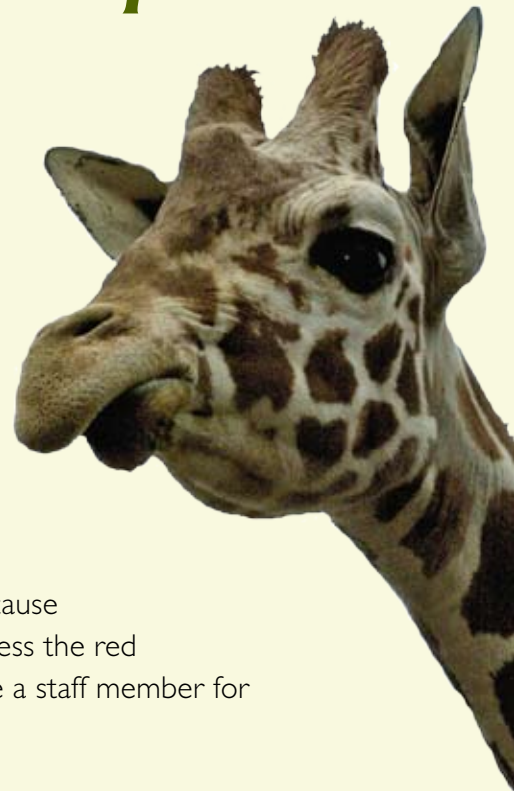
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# Guide to a Good Night's Sleep

## *When you arrive in your tent, you may want to...*

- ▶ Close the window flaps on the inside of your tent cabin.
- ▶ Turn your space heater on to a comfortable temperature if it's cold outside.
- ▶ Start your ceiling fan on low as it helps the hot air to flow back down towards you.
- ▶ Turn your electric blanket on to the desired setting.
- ▶ Please keep the bathroom door closed to retain heat as it is open air vented. This will keep the cabin much warmer and generally more enjoyable.
- ▶ Keep in mind that hair dryers and other electrical equipment may cause the bathroom power circuit to switch off. If this happens, simply press the red button between the plugs to restore the power. If necessary, locate a staff member for assistance.
- ▶ Be sure to turn on your porch light when you leave for dinner.
- ▶ Bring along the provided flashlight to help you find your way back in the dark.
- ▶ Once you are back in the tent for the night, check the electric blankets. If an "E" is displayed on your blanket control, simply unplug it for about 10 seconds, then plug the blanket back in. If the problem persists, please locate a staff member for assistance.
- ▶ Sometimes guests forget that our tents are of canvas and offer no noise protection. Please keep in mind that we do not allow the use of stereos or other loud noise devices in the tent cabins. Additionally, any conversations you have in the tent-cabin can be heard outside. Please respect your neighbors.
- ▶ Our staff members are always available to assist you. The owners of Safari West, Peter and Nancy Lang, live next door to the Savannah Cafe. Do not hesitate to knock on their door if you need help. Three friendly dogs will help wake them if it is late at night.
- ▶ Office telephones are available for local calls and can be used to call 911 if necessary. A radio can be found on the office counter all night — follow the instructions to radio onsite staff members for assistance.



After a full day on the Sonoma Serengeti, there is no greater pleasure than snuggling up in an authentic safari tent and letting the exotic symphony of sound lull you to a restful night's sleep.

Remember, our staff is here to make your stay more enjoyable, so please make sure we have a chance to meet you and answer any questions you may have.

***We hope you enjoy your  
African style adventure.  
Jambo!***

***Safari West***

